

FROM CPUC TO BEARHFTI

Licensing and regulation of household movers migrates from the California Public Utilities Commission (CPUC) to the California Department of Consumer Affairs' Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation (BEARHFTI) on July 1, 2018.



Senate Bill 19 (Hill, Chapter 421, Statutes of 2017) was signed into law in October 2017 and creates a Division of Household Movers within BEARHFTI for the regulation of household movers.

WHAT HAS BEARHFTI DONE TO PREPARE FOR THE MOVE?

- BEARHFTI and CPUC signed an inter-agency agreement that will ensure the orderly transfer of documents and allow for training on and access to the Transportation Information System.
- BEARHFTI will hire an additional 11 staff members for the Division of Household Movers.



BEARHFTI
BUREAU OF ELECTRONIC & APPLIANCE REPAIR,
HOME FURNISHINGS & THERMAL INSULATION

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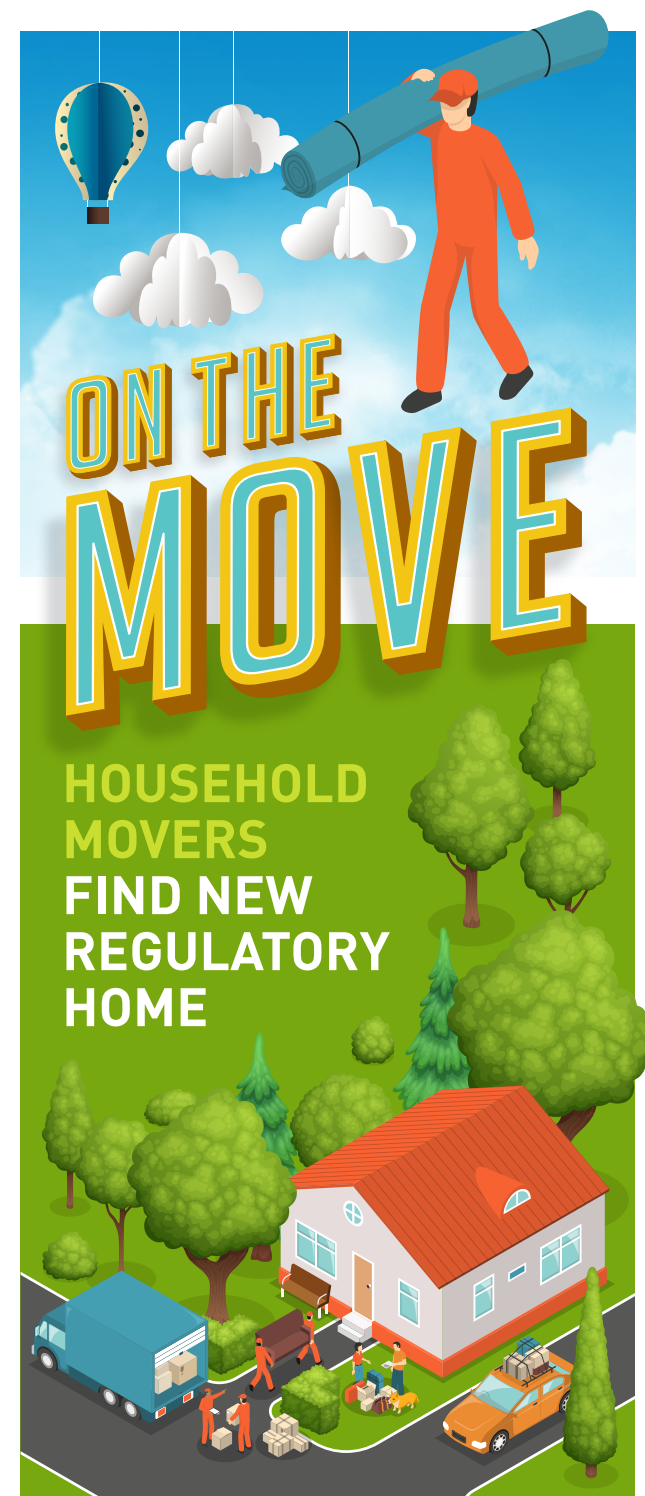
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STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS

PDE_18-070



BUREAU OF ELECTRONIC & APPLIANCE REPAIR,
HOME FURNISHINGS & THERMAL INSULATION

HOW DOES THE MOVE AFFECT HOUSEHOLD MOVERS?

Effective July 1, 2018:

- Licensing and regulatory oversight will be conducted by BEARHFTI.
- All applications for initial license and fees must be mailed to BEARHFTI.
- All quarterly payments due on or after July 1, 2018, must be mailed to BEARHFTI.
- All checks and money orders must be made payable to BEARHFTI.
- Information supplied to consumers should include BEARHFTI's email address: www.bearhfti.ca.gov. Consumers can file a complaint online or download, fill out, and mail the form.

WHAT WON'T CHANGE?

- **License numbers:** BEARHFTI will continue to use CPUC's Transportation Information System.
- **Fees:** All fees will remain the same as they are on June 30, 2018.
- **Submission of insurance information:** Will continue through the "Transportation Carriers Insurance E-Filing" system. A link will be placed on the BEARHFTI website.
- **Regulations:** Most rules will not change, but new regulations will need to be drafted to align the program with the recently adopted statutes.

WILL YOU NEED NEW FORMS?

- Yes. Updated forms and applications will be available on the BEARHFTI website under the Licensees tab as they become available.

HOW CAN YOU HELP AND STAY INFORMED?

- Sign up for email alerts on the BEARHFTI website under "Join Our Interested Parties List."
- Participate in the public comment periods and workshops.

